

MyRegister Supplier Management

Causeway **MyRegister** is an online system for the management of suppliers and sub-contractors that **minimises setup and ongoing maintenance time and costs**. It is designed to improve the efficiency and reduce the risk of accrediting and managing your supply chain while helping to select the best accredited suppliers based on a range of criteria.

Used by some of the largest companies in the construction sector, MyRegister is a place to capture and share performance information to help improve the execution of contracts and form closer working relationships with the right partners. It is highly configurable to support individual company needs.

Supplier Accreditation

Ensuring that suppliers and sub-contractors meet specific minimum criteria is essential for compliance. However, supply chain management is also a challenging, administrative task that is often duplicated with organisations. Furthermore, keeping this information up to date is essential, but is often neglected due to the volume of suppliers and the effort involved.

MyRegister meets this challenge with an online system that automates the process of capture and update of supplier information. It allows suppliers to register an interest through an online, automated approval process on your website that requires minimal administrative effort. As a result, it greatly facilitates taking on new suppliers, individually or in bulk, for new contract wins or acquisitions.

Automated processes prevent duplication of supplier registrations and notify the appropriate person that a request has been submitted. The system also support requests from internal staff to consider nominated suppliers.

A configurable online Pre-Qualification Questionnaire (PQQ) is supported by an automated process that ensures the right people review and approve suppliers at the right time. Multiple PQQs can be sent out at one time and their progress is tracked online with no need for emails or phone calls.

The system also supports multiple onboarding methods for different types of suppliers. Suppliers can be classified by what they do, or their geographical location, ensuring access to the right levels of skills and resources when needed. Suppliers have the ability to suggest additional capabilities they may wish to be considered for. League tables are used to identify the best and worst suppliers.

Key Benefits



Reduced
administration time



More accurate supplier
information



Supplier accreditation to
consistent criteria



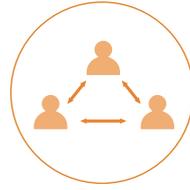
Enhanced
competitiveness



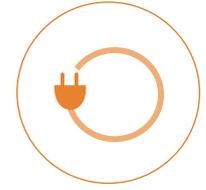
Improved resource management



Supports feedback from suppliers



Improved communication across the enterprise



Online functionality for minimal IT requirements

Supplier Performance

MyRegister is more than just a database; it is a live and dynamic system. Once approved suppliers are in place and working on contracts, MyRegister enables regular and consistent capture of vital performance data relating to both suppliers and internal teams. This provides the essential two-way feedback that underpins ongoing improvement.

Fast, secure access to the MyRegister database makes it easy to find the most suitable suppliers, with all necessary information available. Searches can be carried out against any criteria held against a supplier, with search results ranked on the basis of accreditation status, partnership level and performance. Multiple permission levels allow confidential information to be hidden.

Search results can be exported for use in other systems, such as marketing communications.

Performance reviews allow site staff to score the performance of suppliers and sub-contractors as they work with them, using mobile devices if required. The system schedules and automates the collation of such information using configuration and contract-specific questions to ensure consistency of insight and feedback across the business.

The ability to share information through the portal allows suppliers to see how they are being rated against peers, with graphical charts to facilitate comparison. Portal access also allows suppliers to amend their own details, thus reducing administration time.

The system also supports '360 review', facilitating the capture of supplier feedback using online forms to improve understanding of the performance of internal teams with a view to identifying potential areas for improvement. Requests for feedback from suppliers can be scheduled at pre-defined intervals, feeding into a configurable workflow process to ensure that responses are acted upon.



2 years ago I began working with Causeway to move Eurovia to a paperless Vendor Management and Performance system. This was when we were introduced to the MyRegister Solution. Although originally an 'off the shelf' Causeway package, we were able to heavily customise the look and feel of the system and build in workflows and process steps to manage the system, inline with Eurovia policies and protocols. We now have a fully online managed solution with technical support from Causeway."

Leanne Moulding
Category Manager – Eurovia Group (UK) Ltd